

Student Financial Affairs





Dear Colleagues:

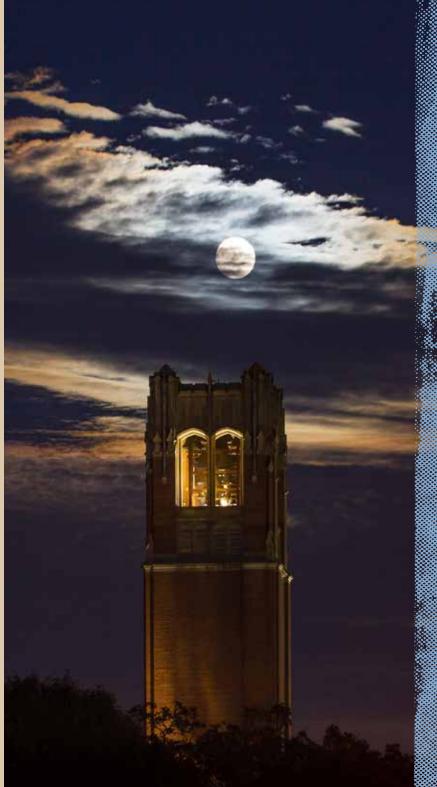
I am pleased to present the 2015-16 Annual Report for the Office for Student Financial Affairs (SFA).

This report provides detailed information about the major activities and events that have occurred in the reporting period July 2015 to July 2016.

The Annual Report also provides general information about the office.

This report is fully electronic, reflecting our efforts to reduce print publications and support sustainability efforts on campus.

Rick Wilder
Director, Student Financial Affairs



STUDENT FINANCIAL AFFAIRS IS, AT ITS HEART, A SERVICE ORGANIZATION.

Our Mission

he mission of the Office for Student Financial Affairs is to enhance recruitment and retention of students through research and support of financial aid programs while assisting parents and students in planning for and meeting higher education expenses.

SFA staff assume a proactive role, reaching out to students to educate them about the benefits of higher education and the availability of financial aid.

Our Core Beliefs

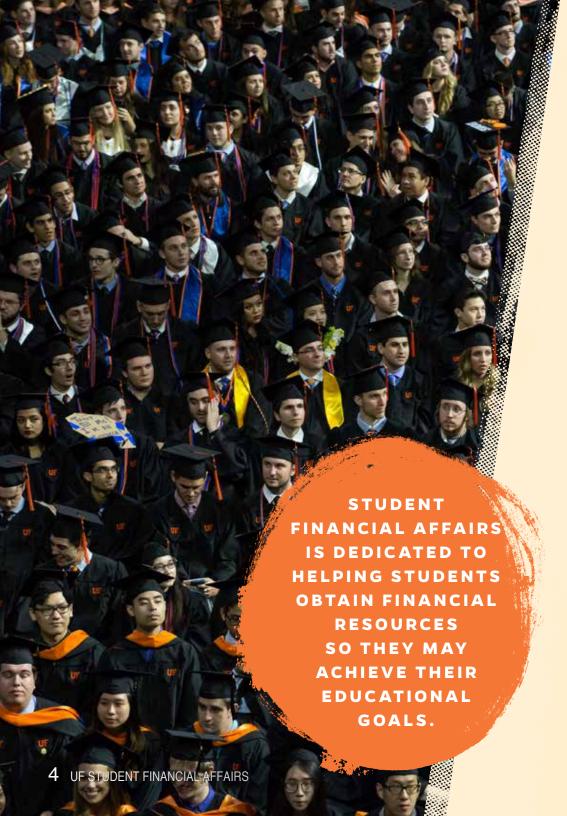
- SFA believes that financial factors should not deny any student the opportunity to attend UF and successfully pursue their degree objectives.
- SFA is committed to maximizing the resources available to its students.
- SFA recognizes that each student's financial situation is unique—we make every effort to develop policies and procedures that treat each student fairly and equitably while taking into account unusual circumstances.

Our Role

The Primary role of SFA is to provide financial resources to students who would otherwise be unable to receive a post-secondary education without assistance. SFA offers eligible students financial aid packages consisting of scholarships, grants, loans, and part-time employment, alone or in combination.

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Leading the Way

Each year, SFA continues to enhance the quality of its financial aid services and delivery capacity. UF is one of the country's leaders in providing financial aid to students, and has been frequently selected by the federal government to participate in experimental programs.

Overview

During the 2015-16 fiscal year, SFA delivered over \$572 million in student aid from federal, state, institutional, and private sources to over 47,000 students.

What is Financial Aid?

Financial aid is defined as money provided to students and their families as either "gift aid" or "self-help" to assist in paying college costs. "Gift aid," as the name implies, is free money such as scholarships and grants, which students do not have to repay. "Self-help" programs include loans and employment and are so named because students must repay loans and work for money awarded through employment programs.

Awards to students consist of scholarships, grants, loans, and employment—singly or in combination.

Important Factors

SFA awards aid to students according to financial need, defined as the difference between a student's current educational costs and what the student and the student's family can afford to pay toward these costs. UF uses a federally mandated need analysis formula provided by Congress to evaluate a student's financial need, based on information on the student's financial aid applications. Students and parents have the primary responsibility for paying students' expenses. When the funds

available from family, job income, savings, and other resources are insufficient to cover all of a student's educational expenses, SFA makes every effort to meet the student's remaining financial need.

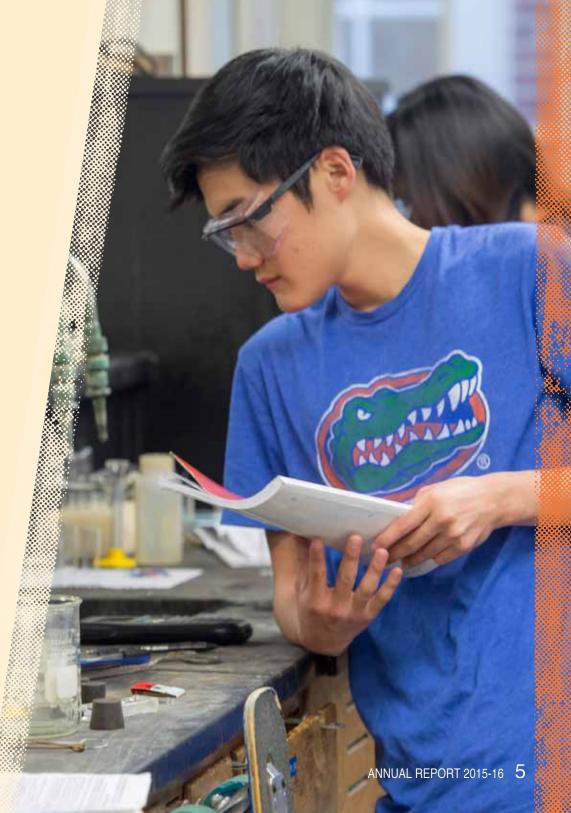
Beyond the Money

SFA is, at its heart, a service organization. Besides disbursing financial aid monies, SFA strives also to assist and educate students—giving them the information, resources, and understanding necessary to become fiscally responsible and successful.

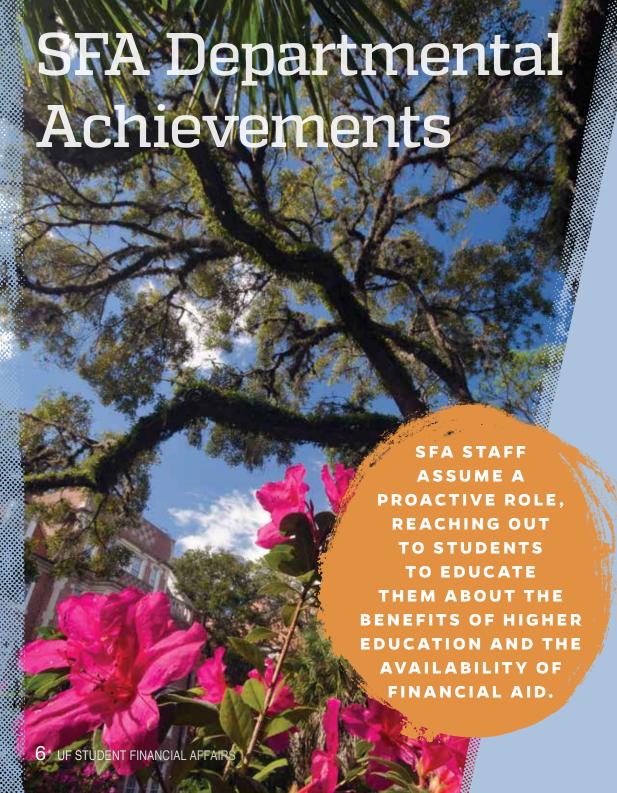
Towards this end, SFA offers financial aid advising services¹ throughout the year, comprehensive financial aid publications, and state-of-the-art technical support including an interactive website and student aid file information through UF's ISIS (Integrated Student Information System) website.

Facilities

SFA's Student Resource Center in our main lobby in S-107 Criser is available Monday through Friday to assist students with financial aid status checks, online aid application, and scholarship searches. Counseling and outreach services include financial aid advising, workshops, budget and debt management counseling, and financial planning. SFA also provides access to alternative resources to help students who do not qualify for financial aid, or who need more assistance than SFA can provide.



¹ Four two-person advising teams handle inquiries from the majority of the student body



- On Sept. 14, 2015, President Obama announced significant changes to the Free Application for Federal Student Aid (FAFSA®) process that would impact millions of students. Starting on October 1, 2016, students would be able to submit a FAFSA® earlier and use earlier Income Information (priorprior year or PPY). In response to these changes, SFA began creating a communication plan for the 2017-18 early FAFSA and PPY.
- In November of 2015, Student Financial Affairs created a position for a study abroad financial aid coordinator. This position is dedicated to advising students on financial aid matters for their overseas studies. In addition to



A UF student in the Study Abroad Program in Veterinary Medicine in Thailand.

meeting with students in the SFA offices, study aboard coordinator Allison Costa attended four study abroad events and showcases throughout campus.

- The University of Florida launched the multi-year Campus-wide Modernization Program to Advance Student Services—or COMPASS program in March 2016. SFA employees Tina Lamb, Mike Dugger, Max Mauney, and Kimberly Schmitt began working on the financial aid modules of COMPASS in early 2015. Built on a foundation of strong master data management— COMPASS will better meet the needs of the university's undergraduate, graduate and professional students as well as its faculty and staff.
- In July 2015, SFA started using the On-Base system to view and scan financial aid documents. OnBase uses a simple web interface and myUFL security roles to control access.

- In December of 2015, Donna Kolb, Tina Lamb, Mike Dugger, Brenda Noblitt, and Nolan Simmons represented the University of Florida at the 2015 Federal Student Aid conference in Las Vegas, Nevada.
- In July, Donna Kolb and Brenda Noblitt represented the SFA office at the 2016 NASFAA conference in Washington, DC. During the conference they attended federal student aid interest sessions to keep informed of federal regulation changes.



Continued

- Marlene Jones, Rezzy Manning,
 Amy Smith, and Van Thai
 attended the FASFAA conference in May, 2016.
- The implementation of the new ELMOne website allowed Loans and Disbursements to certify private loans more effectively and efficiently by allowing the user to view future disbursement lists and pending certifications, sort and run loan certification reports, set templates for faster certification and presents a more user friendly dashboard.
- Morgan Bright completed the Supervisory Challenge certificate through UF Human Resources in May, 2016.
- The Loans and Disbursement area created and implemented the online Short-Term Loan application that went live on Dynamic Forms in Fall 2015. This allowed students to have more access to the Short-Term Loan application along with faster and more efficient processing of their emergency funds.
- Federal Direct PLUS Loan Supplemental Information Request form and PLUS Loan – Denial/Request for Additional Unsubsidized Loan were also added to Dynamic Forms to allow students online access to these forms.
- In 2015-16, SFA hired six additional federal work study students to assist the advising teams and better serve UF students.



Rose Williams received the 2015 Superior Accomplishment award from the University of Florida. This program recognizes staff members for their outstanding and meritorious service.



- The Loans and Disbursements department increased their efforts to assist students who had defaulted or were in jeopardy of defaulting on their Federal Direct Loans by pulling in default management queries from the NSLDS database and contacting these students from once a year to twice a year. This contributed to the lowering of the University of Florida's default rate for the 2013 3-year cohorts.
- · In 2015-16, the University of Florida resumed participation in the National Merit Scholarship Program. As a result of UF's commitment to fund college-sponsored awards, the number of Florida Incentive Scholarship (FIS) recipients increased significantly. In 2015-16, UF had 233 FIS recipients, up from 81 in the 2014-15 academic year. UF had more FIS recipients than any other post-secondary institution in the state. The Florida Incentive Scholarship is now the Benacquisto Scholarship Program.
- The Student Employment area of Student Financial Affairs (SFA) also experienced a major change in 2015-16. In November

2015, processing of student OPS appointments and job postings were relocated to the Office of Human Resource Services (HRS). Both offices agreed these duties were a better fit with HRS and improved efficiency would benefit the university. SFA and HRS worked closely to ensure a smooth transition and to minimize any impact on departments across campus. As a part of this change, SFA agreed to relocate one full-time staff member to HRS.

· In Spring of 2016, Rodlee Ridder was honored with the University Medallion Award for her 32 exceptional years of service to the University of Florida.



 The Federal Quality Assurance program is being discontinued at the end of 2016-2017. SFA decided to make the change a year early and will begin Federal Verification at the beginning of the 2016-2017 school year. This is a major shift in focus for our Verification area as we prepare for this change. SFA is going from determining and selecting our own criteria for Verification to reviewing only those that are federally selected. This will allow us to streamline our processes further and complete Verification files quicker.



- In March 2016, over 10,000 paper award notifications were sent to first-time-incollege students prepared in the new Criser Hall conference room.
- Beginning with Fall 2015, a new Santa Fe College Joint Program was implemented. This program is with the College of Design, Construction and Planning. Students start their program of study at Santa Fe College then transfer to UF and are admitted directly to the College of Design, Construction and Planning. This program allows participants to earn their AA degree from Santa Fe College as well as their Bachelor's degree from the University of Florida.
- In February 2016. SFA launched a website redesign. The new design uses UF branding elements and responsive web design for use on a variety of electronic devices.
- In 2015-2016, the following SFA staff members retired with a combined total of 108 years of service to the University of Florida: Rodlee Ritter (32 years), Darius Cauthen (26 years), Chiney Jones (20 years), Rose Williams (20 years), and Patrick McGonigle (10 years).

SFA by the Numbers

Total Financial Aid* \$615,512,610

Grants

\$86,070,832

26,942 Awards

Loans

\$271,882,897

35.554 Awards

Scholarships

\$167,020,734

45.355 Awards

Student Employment

\$23.385.362

10.877 Awards

Custodial Funds

\$24,584,902

5,926 Awards

Florida Prepaid \$42.567.883

13.047 Awards

* Total includes Florida Prepaid



Machen Florida **Opportunity Scholars** \$10.772.082

1.471 Awards



Pell Grants \$45.373.975

11,286 Awards



Bright Futures \$55.425.187 23,985 Awards



I. Douglas Turner \$14.848.113 5.514 Awards

Direct Loans Disbursed

\$255,260,020

Subsidized Loans \$34.953.735

9.805 Awards

Unsubsidized Loans \$171,250,268

17.678 Awards

PLUS Loans \$16,686,046

1.848 Awards

Graduate PLUS Loans \$32,369,971

3.345 Awards

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SFA By The Numbers

Summary

Total Aid Disbursed	\$572,944,727
Total Aid Recipients (unduplicated) ¹	47,683
Percentage of Enrolled Students Who Received Aid	81%
Average Undergrad Cost of Attendance (on-campus)	\$20,590
Average Undergrad Cost of Attendance (off-campus)	\$20,590
Average Undergrad Indebtedness (students graduating 15-16)	\$21,603
Federal Direct Stafford Loan 2013 3-year official Cohort Default Rate	2.1%

Breakdown by Type of Funds

Scholarships (including waivers)	\$191,605,636 (33%)
Grants	\$86,070,832 (15%)
Loans	\$271,882,897 (48%)
Employment	\$23,385,362 (4%)

Breakdown by Source of Funds

Federal	\$313,233,297 (55%)
State	\$127,025,264 (22%)
Institutional	\$97,685,803 (17%)
Private	\$35,000,363 (6%)

Florida Bright Futures

Total Bright Futures Students	23,985
Total Amount Disbursed	\$55,425,187
Percent In-State Freshman Receiving Bright Futures	85%
Percent In-State Undergraduates Receiving Bright Futures	65%
Academic Scholars	\$39,660,162
Medallion Scholars	\$15,629,582
Gold Seal Vocational	\$3,927
Top Scholars	\$131,516

Machen Florida Opportunity Scholars

Number of Recipients	1,176
Total Dollars Paid	\$10,772,082
Average Family Income	\$18,875
Average Award	\$9,160

Fiscal Review

- SFA functioned with a \$3,782,408 operating budget in 2015-16
- 97% went to Salary and OPS¹, 3% to Operating Expenses
- · State E&G funds provided 82% of the total budget
- Remaining 18% came from administrative allowance and financial aid fees
- Staffing was at 68 FTE² as of October, 2016
- Operating expenses and OPS expenditures are variable year to year, depending on departmental needs and funds available

¹Other Personnel Services ² Full-time employment

Percentage of **Enrolled Students** Who Received Aid 2015-16 12 UF STUDENT FINANCIAL AFFAIRS

Advising

- Four 2-person adviser teams handle inquiries from the majority of the student body
- Six satellite offices, primarily serving graduate and professional students
- · Combined Fall/Spring walk-in total of 9,501 students during 14-15 Rush period

SFA's Financial Aid Advising Section is the initial point of contact for all students who apply for aid or who need assistance with the financial aid application process.

All UF students and aid applicants are assigned to two-member financial aid advising teams according to the last two digits of students' UFID. These teams are responsible for assisting students with all aspects of the financial aid process. They provide service to students via several methods: (1) on a walk-in basis, (2) by office appointments, (3) by telephone, or (4) by written communication.

SFA also maintains satellite offices to serve students in: the College of Business Administration's graduate programs; the Colleges of Dentistry and Veterinary Medicine; the College of Law; the College of Medicine; the College of Pharmacy; the Colleges of Public Health and Health Professions and Nursing.

In addition, the financial aid advising area is responsible for the Summer AIM program, the revision petition committee review process, and the coordination of aid for UF student athletes and UF Study Aboard programs.



Grants

Grants are gift aid (no repayment required) awarded to students who show financial need.

26,942 awards totaling \$86,070,832 to 15,181 recipients

Federal Pell Grant	\$45,373,975
Federal Supplemental Educational Opportunity Grant (FSEOG) Grant	\$2,852,275
Florida Student Assistance Grant (FSAG)	\$6,557,969
Graduate Grants	\$4,566,720
TEACH Grant	\$31,162
I. Douglas Turner Grant	\$14,848,113
Athletic Grants	\$11,031,814
Metta Heathcote Grant	\$85,164
Other Grants	\$723,640



Scholarships

Scholarships are gift aid (no repayment required) based on academic achievement, but financial need may also be considered.

45,355 awards totalling \$167,020,734 to 35,357 recipients

Florida Academic Scholars	\$39,660,162
Florida Medallion Scholars	\$15,629,582
Florida Incentive Scholarship	\$3,907,805
Florida Vocational Gold Seal	\$3,927
Florida Top Scholars	\$131,516
Machen Florida Opportunity Scholars	\$10,772,082
Out-of-State Matriculation Waivers	\$13,641,187
In-State Matriculation Waivers	\$47,195,193
UF College Awarded	\$31,143,999
National Merit	\$98,250
National Merit Stipend	\$336,200
Presidential Academic	\$1,361,293
University Academic	\$28,000
Miscellaneous Other State	\$327,506
General & Special	\$698,529
Dental/Disadvantage	\$645,000
Brecht	\$63,500
Miscellaneous	\$17,000
Lombardi	\$12,253
Alliance Partner	\$239,062
UF Gold	\$508,000
UF Platinum	\$407,889
Honorably Discharged Graduate Assistance	\$36,300
US National Service	\$156,499



Loans

Loans are considered self-help aid, as loan funds must be repaid.

35,554 awards totalling \$271,882,897 to 17,995 Recipients

UF continues to participate in the Federal Direct Loan Program. The U.S. Department of Education (USDOE) acts as both lender and guarantor for Direct Loans, so only two agencies are involved: the federal government and the university. The university originates loans and disburses students' loan funds when they have been approved. Repayments are made to a USDOE Federal Direct Loan Servicer.

The Loan Certification Department administers the Direct Loan programs, including Federal Direct Subsidized Stafford Loans, Federal Direct Unsubsidized Stafford Loans, Federal Direct PLUS Loans, and certifies alternative educational (private) loans.

Subsidized Stafford	\$34,953,735
Jnsubsidized Stafford	\$171,250,268
Perkins	\$5,502,536
PLUS	\$16,686,046
Grad PLUS	\$32,369,971
Short-Term	\$411,649
JF College Awarded	\$658,518
Private	\$9,599,528
Dentistry	\$9,000
Medical	\$281,170
Student Aid for Education	\$93,310
Arthur I. Wallace	\$48,596
Veterinary Medicine	\$18,570



Disbursements

\$572.944.727 disbursed to 47.683 students \$271,882,897 in Federal Direct Loans disbursed

Disbursements monitors and controls the automated disbursement system and works with the University Bursar (UB) to ensure that the batch disbursement programs run correctly and efficiently.

Disbursements reviews student eligibility for loans, scholarships, and campus-based aid before disbursing these funds.

Disbursements receives, processes, and deposits paper checks from scholarship donors and

private lenders. During the 2015-16 fiscal year, the area processed 5,926 individual checks, totalling \$24,584,902 in custodial scholarships.

Disbursements manages monthly and academicyear fund reconciliation between UF and the federal government for all Federal Direct Loan funds. This involves transmitting and reconciling all disbursement data and repayment data (due to voluntary or obligatory repayment) and internally adjusting student files when repayment occurs.

Awarding/Pell Processing

Awarding and Pell Processing staff process all financial aid award revisions and monitor Pell Grant delivery. Requests for revisions to students' awards mostly come from financial aid advising staff when:

- students' enrollment, residency, or housing statuses change
- students receive additional outside funds
- · students request revisions to awards.

Awarding staff are also responsible for monitoring and adjusting awards when students' need has been

'overmet' (outside resources such as scholarships, fellowships, etc. cause a student to be awarded more than they need). Awarding also monitors and documents students' repayments of aid funds when required.

In addition to these responsibilities, Awarding has oversight of the Pell Grant program, including recalculations and reconciliation of grant funds. The area also processes all professional judgment petitions and reviews award file updates.

.......... *********** In-State Freshman Receiving **Bright Futures** 2015-16 22 UF STUDENT FINANCIAL AFFAIRS

State of Florida Programs

UF leads the state in Florida Bright Futures recipients (23,985)

UF leads the state in Florida Top Scholars recipients (114)

The Florida Department of Education offers a variety of student assistance programs that are administered by the State of Florida Bureau of Student Financial Assistance in Tallahassee, Florida. SFA's State Programs Section is the UF liaison with the Bureau of Student Financial Assistance and is the campus administrator for most state-funded student scholarships and grants.

Major state of Florida programs administered through this section include:

- Florida Academic Scholarship*
- Florida Medallion Scholarship*
- Florida Gold Seal Vocational Scholarship*
- Top Scholars Award*
- Scholarship for Children/Spouses of Deceased or Disabled Veterans and Service members
- Florida Student Assistance Grant
- · José Martí Scholarship Challenge Grant
- Rosewood Family Scholarship Program
- Florida Work Experience Program
- Florida Incentive Scholarship
- Honorably Discharged Graduate Assistance Program

^{*} Part of the Florida Bright Futures Scholarship Program



Student Employment

Student Employment coordinates the following programs: Federal Work Study (FWS), including the Federal Community Service (FCS) component; and Student Other Personnel Services (OPS). Employment is considered self-help aid.

\$23,385,362 awarded to 10,431 students

Federal Work Study (FWS) is funded 75% by the federal government and 25% by the institution. Awards are based on financial need.

1,050 awards totaling \$2,549,140

Federal Community Service (FCS) was implemented in 1994, allowing students to work with various community agencies dedicated to improving community living.

Other Personnel Services (OPS)¹ is a state-funded campus work program which is not based on financial need.

9,744 awards totaling \$20,712,696

Florida Work Experience Program (FWEP) is a statefunded, need-based student work program which is awarded by SFA.

83 awards totaling \$123,526

¹ Now known as STAS



Verification

3,399 student files selected for verification

2,937 files completed (86%)

2,242 discrepant files found

1,655 files completed (74%)

Verification is a review process established to confirm the accuracy of information reported on financial aid documents. Because the University of Florida participates in the Federal Quality Assurance Program¹, it designs its own verification criteria to best target error-prone items among its unique applicant population. This is done in lieu of verifying students selected by the federal processor.

¹ See page 35

During 2015-16 items selected for verification were:

- Parents' and students' adjusted gross income
- Amount of federal income tax paid
- Nontaxable income reflected on tax returns and W-2 forms
- Household size and number of persons in college
- Excluded Income
- SNAP (food stamp) benefits
- · Identity and Educational Purpose Statement



Systems & Programming

Responsible for maintaining the records of more than 85,000 financial aid applicants

Systems and Programming (S & P) develops and maintains the computer software systems needed for automated delivery of student financial aid at UF. The SFA computer system is a fully functioning, automated system comprising numerous files and/or modules, involving both batch and online processing.

S & P designs and maintains the online, web-based display system and coordinates electronic data exchange with federal, state, and local agencies to gather all information required to process students' financial aid.

Additional responsibilities include:

- · Scheduled batch production & maintenance of 1,500 programs
- The online, real-time, updatable interface with the University Bursar (UB) for student award and disbursement data

- Nightly production interfaces with UF's Registrar's Office, UB, and student payroll files
- · The daily, two-way, electronic transmission of student records to and from the federal and state processors
- All email communications with students
- Daily and ongoing maintenance of the network
- · Production and maintenance of federal reports as needed
- Relationships with outside departments & agencies including UFIT-Enterprise Systems, Registrar/ Admissions, UF Computing & Network Services (CNS), among others.



Documents/Mailroom

Mailed financial aid packets to more than 1,702 High Schools; private, public and charter

Processed approximately 9,486 pieces of incoming mail

Processed approximately 25,660 pieces of outgoing mail

Bar coded 14,923 documents

The Document Editing Section is where the application processing cycle begins. The staff of this section receive, sort, date-stamp, and distributed an estimated 9,486 pieces of incoming mail during 2015-16, not including documents received directly by advisers, by drop boxes, or faxed documentation.

This area handles the majority of mailouts for the office, including sending financial aid application packets to over 1,700 Florida high schools and community colleges at the beginning of every application year.

This area is supported by two senior clerks from the Records area.

Records/Scanning

Received & Scanned 157,900 documents

SFA's Records/Optical Scanning Section maintains an accurate, up-to-date system of records consisting of active and inactive files stored in three different file systems.

This section optically scans, edits, and indexes all records.¹ In 2015-16, this section scanned:

- · Information Releases: 4,406
- Verification Checklists: 34,154

- Electronic data changes from the FAFSA: 2,142
- Pell Calculations: 13,352
- Awards and award revisions: 18,727
- Scholarship Documents: 18,814

The total number of documents received and scanned for the 2015-16 school year was 157,900, with the majority received between June and October.

¹ Staff purge the file system once a year.

UF undergraduates' average indebtedness is 21,608 compared with the national average of over \$30,100. 32 UF STUDENT FINANCIAL AFFAIRS

Satisfactory **Academic Progress**

To be eligible for Federal Student Aid (FSA) funds, a student must be making satisfactory academic progress (SAP) under the school's published standards.

To comply with federal regulations, UF must ensure that all federal aid recipients maintain satisfactory academic progress (SAP). This policy requires that students make progress toward their degree by maintaining a satisfactory qualitative standard (GPA) and a quantitative standard (such as credit hours earned and percent of hours earned/hours attempted). Students who fail to meet the specified standards are placed in warning status or are terminated from financial aid eligibility.

Three times a year, a financial aid academic progress program generates email communications to students not meeting required standards. A petition procedure is available for students who believe their failure to maintain satisfactory progress is due to extenuating circumstances. The academic progress coordinator reviews petitions and oversees notifying students as to their AP status. SFA advisers counsel students on the academic progress policy and petition process.

ederal Direct Loan 2013 Cohort Default Rate National Average is 11.3% 3 Year Official **INANCIAL AFFAIRS**

Quality Assurance (QA)

A analysis of verified 2015-16 files was conducted.

In July 1989, SFA was selected to participate in the Department of Education's Institutional Quality Control Pilot Project, which began in 1985. This project, now called the Federal Quality Assurance Program, is a management experiment to test the feasibility of giving institutions more discretion in designing policies and procedures that will result in quality administration of Title IV student financial aid. This was one of the first initiatives on the part of the federal government to involve institutions in developing internal controls, rather than mandating them from the federal level.

As a participating institution, UF is exempt from certain verification requirements as long as it remains actively involved in conducting quality assurance

activities. The university develops and implements its own verification program, customizing it to reflect its own unique institutional setting and student population.

The Department of Education initiated a redesign of Quality Assurance (QA) practices in the 2000-2001 academic year. Beginning with 2004-05, a QA sample of approximately 350 students has been drawn almost every other year.

2015-16 was the last year UF participated in the Quality Assurance program. The Department of Education made the decision to end the program at the end of the 2016-17 academic year. All schools will be required to perform federal verification starting with the 2017-18 academic year. UF has implemented federal verification for 2016-17 ahead of the required deadline.

Self assessments of management practices were also performed.



Information/Publication Services

The Information/Publications (IP) Services area is responsible for SFA's consumer information program, including the SFA website and the Gator Aid publications.

SFA website averaged over 66,000 hits per month in 2015-16

Information/Publication Services strives to disseminate high quality, cost-effective consumer information related to financial aid, using a variety of media, including:

- SFA website
- The Scholarship Search Engine sub-site ¹
- Gator Financial Aid Guide (published annually) ²
- Gator Aid Handbook (published annually)³
- SFA News (distributed electronically each semester) 4
- Student application and award materials (print/ electronic)
- Various brochures (print/electronic)
- · Timely, effective news releases for various news media, including Facebook and Twitter

Information/Publication Services also produces internal materials for SFA staff, including assisting with the Fact Book, the SFA Flip Charts, forms and other materials for the Enrollment Management Division including the Strategic Plan booklet, fact sheets and infographics.

- ¹ A comprehensive listing of college-awarded aid at UF
- ² 6 panel brochure, 20,000 copies. Gator Financial Aid Guides are mailed to the guidance office of every high school in Florida and are used by UF Admissions.
- ³ 32 pages, available online. The Gator Aid Handbook is SFA's in-depth publication.
- ⁴ Emailed to every student receiving financial aid.



Outreach

In 2015-16 SFA participated in over 50 outreach functions including Preview

Over 11,000 faculty, staff, parents and students attended various SFA presentations, including Preview Over 20 Financial Aid and Financial Literacy Workshops were attended by over 2,255 participants

SFA expanded outreach efforts to all students by involving advising staff in providing nurerous campus and community financial aid presentations. The SFA advising staff participated in lectures, conferences, workshops, open houses, information sessions and other functions throughout the year.

The department of Family, Youth and Community Sciences (FYCS) provided financial literacy workshops to the 2015-16 Machen Opportunity

Scholars (MFOS) cohort and offered those student the opportunity to participate in the Master Money Mentor

SFA continues to participate in Preview, UF's summer freshman orientation program. Outreach and Training staff thoroughly brief students about financial aid before they enter UF, while providing the opportunity for financial aid applicants to check on the status of their awards and conduct business with the financial aid office.

Training

30 Professional Staff Trainings

12 Support Staff Trainings

12 Full Staff Trainings

Because of the large number of financial aid programs administered by SFA, the complexity of the financial aid process, and the need for compliance with federal and state regulations, ongoing staff training is critical to SFA's operation.

Training sessions on timely subject matters, generally dealing with technical training, updates on specific program areas, and personal enrichment and growth are scheduled for each of the regularly scheduled weekly staff meetings.



In November and December 2015. Student Financial Affairs celebrated the **Enrollment Management guiding value of** service and participated in the EM

Food Drive

Non-perishable food and personal hygiene items were collected for the Bread of the Mighty Food Bank and the Field and Fork Pantry Food Program.



In October 2016, Student Financial Affairs won the EM Division "Penny Wars" competition. Proceeds were donated to the UF Campaign for Charities.

In January 2016, Student Financial Affairs supported our students by participating in two volunteer opportunities:

Gator Career Closet

UF Field & Fork

Campus Food Pantry

Professional attire and non-perishable food were collected and donated to two campus programs.

46.2%

of Student Financial Affairs staff made contributions to the 2015 **UF Campaign for Charities** for a total of

\$6,128

to local charities.

The Office for Student Financial **Affairs partners with many other** students and their families including:

Office of Academic Support (OAS)

Admissions

Office of the Bursar

Department of Family, Youth and **Community Sciences**

Dean of Students Office

Enrollment Management

UF Gamma Sigma Sigma National Service Sorority

UF Human Resources

Housing and Residence Education

Innovation Academy

International Center

New Student and Family Programs

Office of the Vice President for Student Affairs

UF Online

UF PaCE

Registrar

Traffic and Parking

UF Police Department

UF Communicators Network (UFCN)

UF Saves, Florida Master Money Mentor Program

University Relations

Fiske Guide to Colleges "Best Buy List"

2016

on SmartMoney magazine's list of universities whose graduates get the highest salary return for their tuition dollars

2012

Job recruiters ranked UF

on the list of places where corporations prefer to recruit new employees

2010

"Top Public Universities" in U.S. News & World Report Rankings

September 2016

universities, UF ranked first

in master's degrees and second in bachelor's degrees awarded to Hispanic students

Among AAU public

2013

in Kiplinger's "Best Values in **Public Colleges**"

2015

UF's Rank Nationally in Helping Low-Income Students get a College Education.

The New York Times, 2015

on Washington Monthly magazine's list of national universities that offer the best bang for the buck

2014

on the Forbes list of "Best Public Universities"

2013

in Money Magazine's "Best Colleges for Your Money"

2014

on the Forbes list of "Best Values Colleges"

2016

CollegeMagazine.com "Best Career Services" list of top colleges that will get you a job.

2014



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